

January 2025

Dear Neighbour,

I write to inform you that we will be undertaking a major turnaround event (shutdown) of part of the Stanlow Manufacturing Complex, commencing in the last week of January 2025, and lasting for approximately nine weeks. The turnaround event will see significant maintenance and repair activity across the site, together with major investment in new equipment.

This means there will be increased construction activity and some associated noise, the vast majority of which is scheduled to take place between 8.00am and 6.30pm. Although there will be other work undertaken outside these hours, our priority will be to minimise any disruption to our neighbouring communities.

During the first two weeks of the turnaround, you may notice a slight increase in flaring (the controlled combustion of refinery gases at elevation from plant relief and vent systems in the presence of steam, visible from the flare structure), although this will be temporary as units are taken off-line. There may also be a slight increase in flaring when the plant units are brought back on-line towards the end of March 2025.

Due to the scope of works, additional contractors will be employed at Stanlow for the duration of the turnaround. This will see a heavier use of the main roads into the site, including the entrances on A5117, Pool Lane and Oil Sites Road. Based on our planning, we expect local roads to be busier in the following periods: 6.30am - 7.45am and then 6.30pm – 7.00pm.

Please be advised that staff will be on hand to deal with any enquiries or issues throughout the turnaround. In the event you do wish to speak to us, our security control centre can be contacted on a 24-hour basis by ringing: 0151 350 4545. The security control centre will then refer the call to the official best qualified to deal with it.

I would like to thank you in advance for your patience during the turnaround period and for taking the time to read this letter.

Yours sincerely,



Jon Barden  
Chief Operating Officer  
Stanlow Manufacturing Complex

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